

## NBG-010-001201

Seat No.

## B. B. A. (Sem. II) (CBCS) Examination April/May - 2017

201 : Principles of Management - II (Old Course)

Faculty Code : 010 Subject Code : 001201

Time: **Hours**] [Total Marks: 70 1 Explain the Contribution of F.W. Taylor in Management 14 Field. OR 1 Examine the Hawthorne Experiment done by Elton Mayo 14 and his team? 2 What is Management Information System and discuss 14 the Factors affecting design of MIS? OR 2 Differentiate: American Management Philosophy with 14 Japanese Management Philosophy in detail. Describe Marketing Management and discuss the scope of 3 14 functional areas of Marketing Management in detail. OR Define Human Resource Management and discuss the 3 14 scope of Human Resource management in detail. 4 Define Leadership. Describe the essential qualities 14 required to become a Good Leader. OR Explain the Trait Theory of Leadership with suitable 14 4 example.

5 Short notes: (any two):

**14** 

- (a) SWOT Analysis
- (b) Seven S Model
- (c) Difference between Operational Management and Strategic Management
- (d) Model of Strategic Management Process.